



Effective May 1, 2018

Warranty

All Contraxx Furniture products are manufactured for contract use. Our products are warranted to be free from defects of material and workmanship for a period of one year from date of delivery. This warranty covers goods under normal use and in service under conditions for which the merchandise was designed.

Upholstery, glass and electrical components are NOT included in this warranty. Contraxx will not be liable for special, incidental, indirect, freight, or consequential damages to either the product or finish. Contraxx makes no other warranty, either express or implied, including any warranty of merchantability or fitness for a particular purpose.

Note: Live edge slabs, though kiln dried, are prone to split due to changes in the moisture content of the air when placed in use. Experts suggest that the ideal range of ambient temperature for wood furniture is 70 to 72 degrees with humidity levels kept within a range between 40 and 60 percent. If exposed to relative humidity outside this range, live edge slabs can crack as they expand or contract. This is the nature of solid wood slabs. Generally, cracks will not affect the function of the slab and can be Jilled with FamoWood, DAP, Elmer's, Minwax, or J-B Weld wood Jiller.

Maintenance

STEP 1: To clean, use a mild liquid household cleaner and a soft cloth. Recommended cleaners are Murphy's Oil Soap, Ivory Liquid Dish Soap, Palmolive Dish Soap, Dawn Dish Soap, or other brand-name mild household soap. DO NOT USE cleaners with pumice like Ajax, Borax, and Comet as the grit in the cleaner can cause scratch marks on the surface of the furniture.

STEP 2: For stubborn stains from alcohol, ketchup, mustard, and other products with food coloring you may use rubbing alcohol and a soft cloth. Gently rub the stain in a circular motion, do not apply pressure. The alcohol will gradually cut the stain without damaging the finish on the furniture. Repeat STEP 1 to remove any residue.